

At Woodlands Vet Clinic, the ongoing health and safety of our clients, their pets, and the dedicated team members that serve the community, is our top priority. We are committed to maintaining a clean and sanitary environment and adhere to a strict standard of protocols to achieve this.

As you have heard, the spread of Coronavirus (COVID-19) is occurring in Canada with cases reported in several provinces. To keep up-to-date, we are following guidelines for best practices from local, national and international health authorities.

In light of recent news, we will be taking additional measures to ensure that our veterinary hospital is cleaned and sanitized more frequently, particularly in the client-facing areas like reception and waiting areas. We are confident that continued vigilance will help keep our work environment safe, and all those who are in it healthy. Please help us by using hand sanitizer or hand washing stations in each exam room. If you have concerns about visiting our hospital or waiting with your pet, please call ahead to discuss options such as pet drop-off.

In addition, we ask that if you are feeling any symptoms such as a cough, fever, or difficulty breathing, please call our veterinary hospital so that we can reschedule your appointment or discuss alternate arrangements to ensure that your pet receives the care it needs.

If you have travelled recently out of the country please arrange to have someone else bring your pet in.

*Note that currently there is limited evidence that pets can be infected with the virus, and no evidence that they can be a source of infection to other animals or to humans. We encourage you to speak to one of our veterinarians or technicians if you have questions or need more clarification. For up-to-date guidance on companion animals and the Coronavirus, please refer to the World Small Animal Veterinary Association website: <https://wsava.org/>

We will continue to provide updates as more information and guidelines become available.

Sincerely,

Your dedicated team at Woodlands Vet Clinic

CORONAVIRUS

What we're doing to protect our
clients, patients and teams

At our veterinary practice, we already take measures to maintain cleanliness and prevent disease transmission.

We are taking additional steps to ensure that our team and our clients are protected through more frequent and intensive sanitation.

Please read above for more details.